
DSP Infringement Process & contact Details

For Filing 3rd Party copyright and Content Infringement



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DSP contact Details

For copyright and Content Infringement

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Amazon Music



To claim copyright infringement, please submit your complaint using our online [form](#). We respond quickly to concerns of rights owners about any alleged infringement.

If you prefer to submit a report in writing, please provide us with this information:

- An electronic or physical signature of the person authorized to act on behalf of the owner of the copyright interest.
- A description of the copyrighted work that you claim has been infringed upon.
- A description of where the material you claim is infringing is located on the site.
- Your address, telephone number, and e-mail address.
- A statement by you that you have a good-faith belief that the disputed use is not authorized by the copyright owner, its agent, or the law.
- A statement by you, made under penalty of perjury, that the above information in your notice is accurate and that you are the copyright owner or authorized to act on the copyright owner's behalf.

Amazon.com's Copyright Agent for notice of claims of copyright infringement on its site can be reached as follows:

Amazon.com Legal Department
P.O. Box 81226
Seattle, WA 98108
Phone: (206) 266-4064
Fax: (206) 266-7010
E-mail: copyright@amazon.com

Courier address:
Copyright Agent
Amazon.com Legal Department
410 Terry Avenue North
Seattle, WA 98109-5210
USA



Apple Music / iTunes

Procedure for Making Claims of Copyright Infringement

Apple Inc. is registered with the United States Copyright Office as a Service Provider (refer to the Digital Millennium Copyright Act, 17 USC 512, or "DMCA"). If you believe that your work has been copied in a way that constitutes infringement on Apple's Web site, please provide the information in the below copyright complaint web form.

To file a copyright infringement notification with us, you will need to submit via the copyright complaint [web form](#) a notification of claimed infringement that includes the following (please consult your legal counsel or see Section 512(c)(3) of the Digital Millennium Copyright Act to confirm these requirements):

- A physical or electronic signature of the owner of the copyright or a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.
- Identification of the copyrighted work claimed to have been infringed or, if multiple copyrighted works at a single online site are covered by a single notification, a representative list of such works at that site.
- Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit Apple to locate the material. Providing URLs for the location of the allegedly infringing material or activity is the best way to help us locate content quickly.
- Information reasonably sufficient to permit Apple to contact you, the complaining party, such as an address, telephone number, and, if available, an electronic mail address at which you may be contacted.
- A statement that you, the complaining party, have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law.
- A statement that the information in the notification of claimed infringement is accurate and, under penalty of perjury, that you, the complaining party, are the copyright owner or authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

The slower method to reach our designated agent and for processing is to send a proper and complete notification of claimed infringement to the mailing address listed below.

Apple Inc.
Attn: Copyright Agent
One Apple Park Way, MS:39-1IPL
Cupertino, CA 95014
Phone: 408.996.1010
Email: copyrightnotices@apple.com

Deezer



Support issues are generally handled with speed, including notices for copyright. The reported content is typically removed between 1-3 days after notification. Finding the page to submit a copyright infringement claim is annoyingly difficult. Copyright notices are sent via the same webform as all other requests, unlike most platforms which have a dedicated intellectual property section. The good news is, Deezer does not require the reporter to have a Deezer account to submit a notice. This can be useful as the person who found the infringement (this person will have an account to search Deezer's library) may not be the person who will submit the takedown request.

[Click here to access the webform.](#) Or you can also mail on dmca@deezer.com

Facebook



The fastest and easiest way to submit a claim of copyright infringement to us is to use our [online form](#). Whether you submit your report through our online form or another method, Facebook needs the following information to be able to process your report:

- Your complete contact information (full name, mailing address and phone number)*.
- A description of the copyrighted work that you claim has been infringed.
- A description of the content on our site that you claim infringes your copyright.
- Information reasonably sufficient to permit us to locate the material on our site. The easiest way to do this is by providing web addresses (URLs) leading directly to the allegedly infringing content.
- A declaration that:
 1. You have a good faith belief that use of the copyrighted content described above, in the manner you have complained of, is not authorized by the copyright owner, its agent, or the law.
 2. The information in your notice is accurate.
 3. Under penalty of perjury, you are the owner or authorized to act on behalf of the owner of an exclusive copyright that is allegedly infringed.
 4. Your electronic signature or physical signature.

If snail mail is your thing, you can contact Facebook's DMCA designated agent at the address below:

Facebook, Inc.
Attn: Facebook Designated Agent
1601 Willow Road
Menlo Park, California 94025
650.543.4800 (phone)
ip@fb.com



Instagram

If you believe content on Instagram is infringing your copyright, you can take one or more of the following actions. You can report it to us by [filling in this form](#).

If you wish to contact our designated agent via other (and slower) methods, you can contact:

Instagram, LLC
Attn: Instagram Designated Agent
1601 Willow Road
Menlo Park, California 94025, US
+1 650 543 4800 (phone)
ip@instagram.com

Resso



If you believe that any content infringes your copyright, you may submit a copyright infringement notification to us at copyright@resso.app. The notification must include the following:

- An email address, physical address and a phone number so that we and the uploader of your work can contact you.
- A clear and complete description of your work that you believe has been infringed.
- The URL or other identifying location of the allegedly infringing work.
- A statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or law.
- A statement, made under penalty of perjury, that the above information is accurate, and that you are the copyright owner or are authorized to act on behalf of the copyright owner.
- The physical or electronic signature of the copyright owner or an authorized representative of the copyright owner. To satisfy this requirement, you may type your full legal name (not that of a company) at the bottom of your notification.

Spotify



Spotify respects intellectual property rights and expects its users to do the same. If you are a copyright holder, or its agent, and you believe that any of the copyrighted material which is directly available via the Spotify Service infringes your copyrighted work, please let us know.

Please use this [web form](#) to submit a notice of alleged copyright infringement.

Alternatively, a notice of alleged copyright infringement may be sent to Spotify's designated copyright agent at the following address:

Spotify USA Inc.

Attn: Legal Department, Copyright Agent

4 World Trade Center, 150 Greenwich Street, 62nd Floor, New York, NY 10007

infringement-claim@spotify.com

A notification of alleged copyright infringement must be addressed to Spotify's copyright agent as listed above. Please include as much detail as possible to allow us to identify the facts or circumstances, including, where possible:

- A physical or electronic signature of the owner (or person authorised to act on behalf of the owner) of the copyright that is allegedly infringed.
- Specific identification of each copyrighted work claimed to have been infringed.
- A description of where the material believed to be infringing is located on Spotify Service or the Spotify Websites (please be as detailed as possible and provide a URL to help us locate the material you are reporting);
- Contact information for the complaining party, such as a complete name, address, telephone number, and email address.
- A statement that the complaining party has a good faith belief that use of the work(s) in the manner complained of is not authorised by the copyright owner, its agent, or the law; and
- A statement that the information in the notification is accurate, and that the complaining party is the owner of the right that is allegedly infringed, or agent for the owner.

Youtube



The fastest and simplest way to submit a copyright takedown request is to fill out our webform on a computer. The copyright owner or agent authorized to act on the owner's behalf should submit the request.

Do not make false claims. Misuse of the takedown webform, such as submitting false information, may result in the suspension of your account or other legal consequences.

Click this button to go to the webform: [Submit a copyright takedown request](#)

To request a copyright infringement notification for a video, you must include the required info listed below. Without this info, we can't proceed with your request.

1. Your contact info

- YouTube and the uploader of the content you're requesting to remove may need to get in touch with you about your request. In your request, include one or more of the following:
- Your email address
- Your physical address
- Your telephone numbers

2. Description of your copyrighted work

- In your request, make sure you clearly and completely describe your copyrighted content that you're trying to protect.
- If you believe more than one of your copyrighted works have been infringed, the law allows a representative list of such works to be included in your request.

3. Specific URLs of the videos in question

- Your request must include specific links to the video or videos you believe infringes on your copyright.

You can submit the info below in the body of an email (not in an attachment) to copyright@youtube.com

If you prefer to contact us via email, postal mail, or fax, here is how to do so:
Fax: +1 650 872 8513

Address
DMCA Complaints
YouTube (Google LLC)
901 Cherry Ave.
San Bruno, CA 94066
USA

Redressal Mechanism: Any complaints, abuse or concerns with regards to content and or comment or breach of these terms shall be immediately informed to the designated Grievance Officer as mentioned below via in writing or through email signed with the electronic signature to **legal@gaana.com** or

Ms. Shivani Singh ("Grievance Officer")

Gamma Gaana Ltd10,

Daryaganj

New Delhi – 110002,

India

legal@gaana.com

Notice of Copyright Infringement:

Our policy is to comply with all Intellectual Property Laws and to act expeditiously upon receiving any notice of claimed infringement. If you believe that any work has been reproduced on this website in a manner that constitutes copyright infringement, please provide a notice of copyright infringement containing all the following information:

- A physical or electronic signature of a person authorized to act on behalf of the copyright owner for the purposes of the complaint.
- Identification of the copyrighted work claimed to have been infringed.
- Identification of the material on our website that is claimed to be infringing or to be the subject of infringing activity.
- The address, telephone number or e-mail address of the complaining party.
- A statement that the complaining party has a good-faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent or the law.
- A statement, under penalty of perjury, that the information in the notice of copyright infringement is accurate, and that the complaining party is authorized to act on behalf of the owner of the right that is allegedly infringed.



Copyrights on the Hungama music platform. All concerns related to copyright ownership or copyright infringement should be addressed to Support@hungama.com and include the information as below.

Our policy is to comply with all Intellectual Property Laws and to act expeditiously upon receiving any notice of claimed infringement. If you believe that any work has been reproduced on this website in a manner that constitutes copyright infringement, please provide a notice of copyright infringement containing all the following information:

- A physical or electronic signature of a person authorized to act on behalf of the copyright owner for the purposes of the complaint.
- Identification of the copyrighted work claimed to have been infringed.
- Identification of the material on our website that is claimed to be infringing or to be the subject of infringing activity.
- The address, telephone number or e-mail address of the complaining party.
- A statement that the complaining party has a good-faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent or the law.
- A statement, under penalty of perjury, that the information in the notice of copyright infringement is accurate, and that the complaining party is authorized to act on behalf of the owner of the right that is allegedly infringed.

Jio saavn



Copyrights on the JioSaavn platform. All concerns related to copyright ownership or copyright infringement should be addressed to **legal@jiosaavn.com** and include the information as below.

What to Include in a Content Grievance?

We intend to address your complaints and concerns to the Grievance Officer in an immediate and timely manner. As such please include the following information in your email:

- The programme title, name or other identifier of the content
- The type of content (Audio or Video)
- The type of complaint: e.g: classification of content, age related, the nature of the content itself.
- A short summary of the complaint or concern.
- Your name, email id and phone number where you may be contacted.

Those JioSaavn users located in India who have a complaint or concern related to any online curated content available on the JioSaavn platform in India may address those concerns via email to:

Grievance Redressal Officer
Mrs. Radha Nair
Reliance Corporate IT Park, TC-22,
Thane Belapur Road, Ghansoli, Navi Mumbai 400701
Email: grievance.officer@jio.com

Moj



Click on this link to submit a notice of alleged copyright infringement <https://moj-copyright.sharechat.com/>

Sharechat



Click on this link to submit a notice of alleged copyright infringement <https://copyright.sharechat.com/>

CONTENT REDRESSAL MECHANISM

If you have any grievance or concerns with respect to any content available on Airtel Digital Ltd., please write to our Grievance Officer at the below mentioned email ID.

Grievance Officer

Name - Mr. Nitin Grover

Email - Content.Grievance@airtel.com

Address –

Airtel Center,

Plot No. 16,

Udyog Vihar Phase IV,

Gurgaon - 122015

In order to enable us to efficiently address your grievance/complaint, please include the below information while writing to us:

- Title of the Content
- Description and nature of complaint.
- Date and Time (if any)
- Your name and contact details.

This document has been prepared by

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believe.

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tuneCORE